

Privacy statement

Privacy is a fundamental right. We therefore attach great importance to the protection of the personal data that you provide to us. Your personal data and privacy will be treated with the utmost care and security.

This Privacy Policy governs the manner in which Rixma collects, uses, maintains and discloses information collected from users ("User") of the www.rixma.nl website ("Site"). This privacy policy applies to the Site and all products and services offered by Rixma.

The personal data that we process

Rixma processes personal data about you because you make use of our services and/or because you have yourself provided this data to us.

Here is an overview of the personal data we process:

- First name and surname
- Gender
- Date of birth
- Place of birth
- Address
- Telephone number
- E-mail address
- Location data
- Other personal data that you actively provide, for example, by creating a profile on this website or as customer in archive, in correspondence and by telephone.
- Details about your activities on our website
- Details about your browsing behavior across various websites
- List of customer contact information via an app
- IP address
- Internet browser and type of device

Why we need this data

Rixma processes your personal data for the following purposes:

- Sending our newsletter and/or advertising brochure
- To give you a call you if this is necessary to be able to carry out our services
- To notify you of any changes to our services or products.
- Rixma analyzes your online behavior on the website in order to improve our website and to tailor our products and services to your preferences.

How long do we keep your personal data

Rixma will not retain your personal data for longer:

- than is strictly necessary to achieve the purposes for which your data is collected
- than is legally permitted

Sharing your personal information

We do not sell, trade, or rent Users personal identification information to others, unless a legal obligation exists in this respect.

Third party websites

Users may find advertising, third party apps or other content on our Site, which link to the sites and services of our partners, suppliers, advertisers, sponsors, licensors and other third parties. We do not control the content or links that appear on these sites and are not responsible for practices employed by websites linked to or from our Site. These sites may have their own privacy policies. Browsing and interaction on any other website, including websites which have a link to our website, is subject to that website's own terms and policies.

Web Browser Cookies

Our Site may use "cookies" to enhance the User experience. The User's web browser places cookies on their hard drive for record-keeping purposes and to track information about them. Users may choose to set their web browser to refuse cookies, or to alert you when cookies are being sent. If they do so, some parts of the Site may not function properly. Cookies can always be removed from your computer, via your browser. Our site uses third party services in this respect, including Google Analytics and Snoobi Analytics. For more information, please refer to the Privacy Policy – Privacy & Terms – Google and Privacy Policy & cookies Snoobi (EN) / Privacy Policy & cookies Snoobi (NL).

How to view, modify or remove your personal data

As a User you have the right to view your personal data. You can ask us which personal data we retain about you. And for what purposes we use your personal data. In that case, please send us a letter, requesting access to your personal data. State your name, address and telephone number in the letter. Please also enclose a copy of your driver's license, passport or ID. We need to ascertain that you are the person related to the personal data. We can establish your identity on the basis of a driver's license, passport or other identity document. You can read how to safely provide a copy of your identity document on the Government website. For further information see: A safe copy of my identity document (Dutch).

Furthermore, you have the right to correct your personal data if this is inaccurate, incomplete or not processed in accordance with the law. Please write to us if you wish to exercise this right. You will find our postal address on the contact page.

Security

Rixma takes the protection of your data very seriously and takes appropriate measures against improper use, loss, unauthorized access, unwanted disclosure and unlawful alteration. If you feel that your data is not properly protected or if you have indications of improper use, please contact our customer service or e-mail us at info@rixma.nl.

Rixma Software has taken the following measures to protect your personal data:

- Security software, such as a virus scanner and a firewall.
- We send your data via a secure internet connection (SSL). This can be seen by the 'https' and the small padlock in the address line.
- DKIM and SPF are two internet standards that we use to prevent you receiving e-mails on our behalf containing viruses, spam or that are intended to obtain personal (login) data.

Changes to his privacy policy

Rixma has the discretion to update this privacy policy at any time. When we do so, we will revise the date of the update at the bottom of this page. We encourage Users to frequently check this page for any changes to stay informed about how we are helping to protect the personal information we collect. You acknowledge and agree that it is your responsibility to review this privacy policy periodically and become aware of modifications.

Term of use

Your acceptance of these terms

By using this Site, you signify your acceptance of this policy. If you do not agree to this policy, please do not use our Site. Your continued use of the Site following the posting of changes to this policy will be deemed your acceptance of those changes.

Exclusion of liability

Rixma does not in any way guarantee the availability of, access to, or use of, this Site. Although Rixma undertakes actions to provide up-to-date, correct, and complete information, Rixma neither explicitly nor implicitly guarantees that the information on this Site is up-to-date, correct, and complete. Users of this Site accept that the sole and exclusive responsibility for accessing and using this Site lies with them, as does the responsibility for using any information made available on this Site.

Rixma does not accept any liability whatsoever for any damages, costs, expenses, or loss of income that either directly or indirectly arise; from the fact the information on this Site has not been maintained, amended, updated or deleted; the failure of properly maintaining this Site; from making this Site available to Users, or the use of this Site by Users or third parties; from being able to access other websites through this Site; or from the proper or improper functioning of the equipment, programming software and/ or networks that are used in connection with the access to and the use of this Site.

Applicable Law

This Site and all information provided on this Site (including this Policy) are governed by Dutch Law. Any and all disputes that may arise with respect to this Site or the information provided on this Site will be referred exclusively to the Dutch Court that has jurisdiction to handle such disputes.

Management

This Site is operated and managed by Rixma B.V., established in Apeldoorn.

Intellectual property rights

All rights (including copyrights, trademark rights and any other intellectual property rights) to information presented on this website or these Internet services (including texts, logos, illustrations and photos) are our property or are used with the permission of the relevant owner. It is not permitted to copy, reproduce, transmit, distribute, publish or make available to third parties any material on this website or these Internet services without our explicit permission.

Online communication

We do not guarantee that e-mails or other electronic messages sent to us will be received and processed on time and we can therefore not accept any liability for the consequences arising from no (or late) receipt or processing thereof.

Changes

We reserve the right to change the information on this website or these Internet services (including texts, photos, illustrations and references to other sites) at any time without prior notice. We recommend that you regularly consult these terms of use to remain informed of any changes.

Responsible disclosure

We take great care to ensure proper security of our information and communication systems. However a weak area may exist or may arise: a security breach. It is an offense to make improper use of a security breach or point out a security breach to third parties for the purpose of misuse.

We attach great importance to security, reliability and honesty. This applies to both our activities as an IT company and our role in society. We greatly appreciate your sincere contribution to increasing this safety and reliability

If you learn of or suspect a security breach, then please notify us immediately at <https://www.Rixma.nl/contact/>

Data breach notification obligation

Due to an amendment to the Dutch Personal Data Protection Act, an obligation to report data breaches has entered into force on 1 January 2016. A data breach is a breach of the security of personal data. Companies such as Rixma, that process personal data, are obliged to report data breaches to the Dutch Data Protection Authority (formerly CBP): Data Protection Authority

If you learn of or suspect a data breach please notify us immediately at <https://www.Rixma.nl/contact/>